

## TOTAL DUE



Your bill is due by Oct 14, 2024.

AutoPay is scheduled for Oct 12, 2024 using Checking \*\*\*\*1427.

Thanks for paying your last bill of \$434.17 on Sep 12, 2024.



Hi Abdias,

### Here's your bill for September.

With your Go5G plan, you have unlimited talk, text and data. Thanks for being an awesome T-Mobile customer!

8 VOICE LINES = \$255.00 | 2 CONNECTED DEVICES = \$60.00

### This month's charges are the same as last month's

- Account received a total AutoPay discount of \$40.00.
- You received multiple promotions. See details on page 2.
- Guess what? You have unlimited minutes, texts and data with your plan!

### Your Go5G Plus plan includes:

- Upgrade-ready every two years
- Best-in-wireless scam protection
- Unlimited in-flight Wi-Fi with streaming and texting where available

Details @ t-mo.co/Plans

EQUIPMENT \$**67.1**7

### 9 HANDSETS = \$67.17

### This month's charges are the same as last month's

• 9 lines received promotions of \$201.33.

### The T-Mobile® app lets you easily:

- Pay your bill anytime/anywhere
- Upgrade your phone
- Get 24/7 support

Download the app @ t-mo.co/App

services \$**52**.00

3 PROTECTION PLANS = \$36.00 | 2 T-MOBILE SUBSCRIPTIONS = \$16.00 | 1 OTHER SERVICE = \$0.00

### This month's charges are the same as last month's

- (909) 772-9420 added Protection 360 BYOD TE. You'll see a partial charge of \$13.80 for last month and a charge of \$18.00 for this month.
- (909) 772-9420 removed Protection 360 Tier 5 TE and is receiving a credit of \$13.80.

### Data and texting abroad:

• Stay connected and up to date in 215+ countries & destinations around the world with non-stop data and texts

Details @ t-mo.co/IntRoam

YOU HAVE

IN TOTAL SAVINGS

With your promotions and discounts, you are saving some extra cash!

Largest. Fastest. Most Awarded 5G Network. YOU ARE COVERED IN



countries & destinations w/ text and data

T-Mobile is America's most awarded 5G network with the most individual awards for 5G metrics in public reports from independent industry experts. Capable device req'd; coverage not avail. in some areas. Some uses may require certain plan or feature; see T-Mobile.com. Fastest median, overall combined 5G speeds according to analysis by Ookla<sup>®</sup> of Speedtest Intelligence<sup>®</sup> data 5G download speeds for Q4 2022.

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### THIS BILL SUMMARY

	Line Type	Plans	Equipment	Services	Total
Totals		\$315.00	\$67.17	\$52.00	\$434.17
Account		\$150.00	-	\$16.00	\$166.00
(909) 265-1894	Voice	Included	\$10.07	-	\$10.07
(909) 772-9420	Voice	Included	\$14.44	\$18.00	\$32.44
(909) 791-6097	Voice	\$0.00	\$12.99	\$18.00	\$30.99
(909) 542-7881	Voice	\$35.00	\$0.00	-	\$35.00
(909) 524-5023	Mobile Internet	\$25.00	\$8.84	-	\$33.84
(909) 538-7844	Mobile Internet	\$35.00	-	-	\$35.00
(909) 538-0321	Voice	\$0.00	\$0.00	-	\$0.00
(909) 538-0404	Voice	\$35.00	\$0.00	-	\$35.00
(909) 541-6715	Voice	\$35.00	\$0.00	-	\$35.00
(760) 430-9618	Voice	\$0.00	\$20.83	-	\$20.83

### **DETAILED CHARGES**

PLAN	IS			\$315.00
REGUI	LAR CHARGES	Sep 22 - Oct 21	\$315.00	
0	Charged in advance for bill period Sep 22 - ( shown on a future bill.	Oct 22. Changes made after Sep 22	L will be	

VOICE LINES		
Account	Go5G Plus Includes \$10.00 AutoPay Discount	\$150.00
(909) 265-1894	Go5G Plus	Included
(909) 772-9420	Go5G Plus	Included
(909) 791-6097	Go5G Plus AAL 2L Includes \$5.00 AutoPay Discount and \$35.00 Line Discount ID230228	\$0.00
(909) 542-7881	Go5G Plus AAL 2L Includes \$5.00 AutoPay Discount	\$35.00
(909) 538-0321	Go5G Plus AAL 2L Includes \$5.00 AutoPay Discount and \$35.00 Line Discount ID230152	\$0.00
(909) 538-0404	Go5G Plus AAL 2L Includes \$5.00 AutoPay Discount	\$35.00
(909) 541-6715	Go5G Plus AAL 2L Includes \$5.00 AutoPay Discount	\$35.00
(760) 430-9618	Go5G Plus AAL 2L Includes \$5.00 AutoPay Discount and \$35.00 Line Discount ID240021	\$0.00

### CONNECTED DEVICES

(909) 524-5023	Unlimited Tablet - taxes included Includes \$40.00 Mobile Internet Discount	\$25.00
(909) 538-7844	T-Mobile 5G Home Internet Includes \$20.00 2023 HINT P3	\$35.00

### YOU SAVED

TOTAL	\$423.31
AutoPay discounts \$5 discount per line for applicable lines on you account	\$40.00 Jr
Service discounts Includes any discounts for your plan, add-ons and one-time credits	\$170.00
Subscription discounts Discounts on subscription services through T-Mobile	\$11.98
Device discounts Promotions applied to your monthly device installments	\$201.33

### YOU USED

### 963.81<sup>GB</sup> of unlimited data with Go5G

T-Mobile Internet	670.08 <sup>GB</sup>
(760) 430-9618	104.58 <sup>GB</sup>
(909) 542-7881	56.47 <sup>GB</sup>
(909) 538-0321	<b>41.09</b> <sup>GB</sup>

EQUIPMENT

HANDSETS (909) 265-1894

(909) 772-9420

(909) 791-6097

(909) 542-7881

(909) 524-5023

(909) 538-0321

(909) 538-0404

(909) 541-6715

(760) 430-9618

iPhone 14 Pro

iPhone 14 Pro Max

Galaxy S22

iPad 9th gen

Galaxy A14 5G

Galaxy A14 5G

Galaxy S24

Galaxy S24 Ultra

\$36.74 installment with -\$26.67 P226 2022 Apple Trade P36 ID: 202301211101984530, Balance: \$183.59, Installment 20 of 24

\$36.74 installment with -\$22.30 P226 2022 Apple Trade P36 ID: 202301211101984530, Balance: \$183.60, Installment 20 of 24

\$36.74 installment with -\$23.75 P226 2022 Apple Trade P36 ID: 202301211101984530, Balance: \$183.60, Installment 20 of 24

\$18.43 installment with -\$9.59 P289 2023 Apple iPad P2 ID: 202304201108734178, Balance: \$128.85, Installment 18 of 24

\$33.34 installment with -\$33.34 P227 2022 Samsung Activate P17 ID: 202301211101984824, Balance: \$166.53, Installment 20 of 24

\$9.50 installment with -\$9.50 P249 2023 Smartphone Activate P1 ID: 202309071100500441, Balance: \$114.00, Installment 13 of 24

\$9.50 installment with -\$9.50 P249 2023 Smartphone Activate P1 ID: 202309071100500441, Balance: \$114.00, Installment 13 of 24

ID: 202402201107545368, Balance: \$566.61, Installment 8 of 24

ID: 202402201107545368, Balance: \$920.80, Installment 8 of 24

P625 Samsung Activate ID240063

P625 Samsung Activate ID240063

ID: 202402201107545368, Installment 7 of 24

ID: 202402201107545368, Installment 7 of 24

APL IPHONE 14 PRO MAX 128G PUR EXCH

<u>(</u> 909) 538-0404	25.51 <sup>GB</sup>
(909) 791-6097	25.48 <sup>GB</sup>
(909) 541-6715	<b>20.41</b> <sup>GB</sup>
(909) 265-1894	14.62 <sup>GB</sup>
(909) 772-9420	3.79 <sup>GB</sup>
(909) 524-5023	1.78 <sup>GB</sup>
4577 minutes of 1 2454 messages.	talk &
But no worries, it unlimited with Go Please see important unline below	5G!
	(909) 791-6097 (909) 541-6715 (909) 265-1894 (909) 772-9420 (909) 524-5023 <b>4577 minutes of 1</b> <b>2454 messages.</b> <b>But no worries, it</b> <b>unlimited with Go</b> Please see important unli

### SERVICES

\$52.00

\$10.07

\$14.44

\$12.99

\$0.00

\$8.84

\$0.00

\$0.00

\$33.34

-\$33.34

\$54.17

-\$33.34

Avoid unwanted charges and block Third Party purchases like paid downloads and subscriptions at t-mo.co/ block.

MID-CYCLE CHA	NGES	Aug 29 - Sep 21	\$0.00
<b>O</b> These cha generated	anges were effective between Aug 22 and Sep J.	) 21, after your last bill was	
PROTECTION PLA	ANS		
(909) 772-9420	Protection 360 BYOD TE		\$13.80
	Protection 360 Tier 5 TE		-\$13.80
REGULAR CHARC	SES	Sep 22 - Oct 21	\$52.00
	n advance for bill period Sep 22 - Oct 22. Cha a future bill.	nges made after Sep 21 wi	ll be
PROTECTION PLA	ANS		

I ROLEOHONTE		
(909) 791-6097	Protection 360 Tier 5 TE	\$18.00
(909) 772-9420	Protection 360 BYOD TE	\$18.00

### T-MOBILE SUBSCRIPTIONS

Account	Apple TV+ On Us	\$0.00
	Includes \$4.99 Apple TV Discount	
	Netflix Premium - T-Mobile Offer Includes \$6.99 Netflix Discount	\$16.00

\$0.00

### OTHER SERVICE

Account	Family Allowances
	Includes \$5.00 Family Discount

### **TAXES & FEES BREAKDOWN**

Below are your T-Mobile fees & charges and your government taxes & fees

Unlike the other guys, we include taxes in your monthly rate. Check them out here.

### **INCLUDED TAXES & FEES**

### 1096 LINCOLN AVE, Pomona CA 91767-4260

Go5G Plus - before taxes & fees	\$146.86
Go5G Plus AAL 2L - before taxes & fees	\$34.90
Go5G Plus AAL 2L - before taxes & fees	\$34.90
Go5G Plus AAL 2L - before taxes & fees	\$34.90
Included T-Mobile fees & charges	
	40.05
Regulatory Fee	\$0.05
	\$0.05
Regulatory Fee Included Government taxes & fees Utility Use	\$0.05
Included Government taxes & fees	
Included Government taxes & fees Utility Use	\$0.41

### WHAT YOU NEED TO KNOW

Go5G recurring charges include applicable Government taxes & fees & T-Mobile fees & charges as determined by your primary place of use.

Area codes 738 will be added to 213/323 area codes. Starting 11/01/2024 you must dial the area code & the 7-digit number on every call including local calls. Please visit t-mobile.com/customers/area-code-splits-overlays for more info.

### **GOVERNMENT TAXES & FEES**

Government taxes & fees includes sales, use, excise, public utility & E911 taxes & governmental charges & fees that we are required by law to bill & remit. These may change without notice.

### **T-MOBILE FEES & CHARGES**

These fees & charges are T-Mobile recovery charges, not governmentally imposed taxes. What is included in the fees & charges may vary by locale & rate plan & is subject to change. These include:

1. Regulatory Programs & Telco Recovery Fee, collected & retained by us:

- a. Regulatory Programs Fee (\$0.50 for voice lines, \$0.12 data only lines) defrays certain costs for funding & complying with government mandates, programs, & obligations, like E911 and local number portability
- b. Telco Recovery Fee (\$2.99 for voice lines, \$1.28 data only lines) defrays costs and charges imposed on us by other carriers for delivery of calls from our customers to theirs and for certain network facilities (e.g. leases), operations, and services we obtain to provide you service
- State & federal Universal Service Fund charges (recovers charges imposed on us by the government to support universal service).
- Other governmental assessments including, without limitation, gross receipt & excise taxes.

### LATE FEES

Late Fees, which are assessed up to the highest amount permitted by law, may apply on unpaid balances. This fee is a liquidated damage & not a penalty.

### PAYMENT BY CHECK

When you pay by check, you authorize us to either use information from your check to make a one-time electronic fund transfer (EFT) from your account or to process the payment as a check transaction. If we process your payment by EFT, the funds may be withdrawn the same day we receive your check, & your canceled check will not be returned. If payment is returned unpaid, you authorize us to collect additional fees as outlined in the Terms & Conditions of Service at t-mobile.com/terms-conditions. Call (800) 937-8997 with any questions.

#### EQUIPMENT PROTECT

Equipment Protect by Assurant (in Puerto Rico: CAPIC) is for the equipment repair & replacement you may have selected. See Equipment Protection Terms & Conditions at t-mobile.com for details.

### CONTACT US

Contact us with any questions or disputes about your service or bill:

### S PHONE

Call (800) 937-8997 or 611 from your T-Mobile device. TTY Dial 711 to reach a Relay Agent.

### $\Join$ MAIL

Write to T-Mobile Customer Relations, P.O. Box 37380, Albuquerque, NM 87176-7380.

### ONLINE

View your bill & usage details online by logging into your account at t-mobile.com.

View Terms & Conditions online at t-mobile.com/terms-conditions and our Open Internet Policy at t-mobile.com/openinternet.

#### Partial megabytes (MB) rounded up. 1024 MB = 1 GB

You can contact the California Public Utilities Commission with any complaints that T-Mobile was unable to resolve at Consumer Affairs Branch, 505 Van Ness Ave., San Francisco, CA 94102, or by calling (800) 649-7570 or TDD (800) 229-6846, or visiting their website at http://www.cpuc.ca.gov/complaints. If you have hearing or speaking limitations and want assistance from the California Relay Service, Dial 711 or visit http:// ddtp.cpuc.ca.gov/relay.aspx for more information.

For information about the California PPP Surcharge, please see https://t-mo.co/CPUC

CHANGE OF ADDRESS	Effective date			
Address				
City	State	ZIP		
Home phone	Business phone			

### 0409879974841014240000434174917674260

T-MOBILE	
PO BOX 742596	
CINCINNATI OH 45274-2596	

Please detach this portion and return with your payment. Please make sure address shows through window

Total due	by	Oct	14,	2024	

\$434.17

Change your address - Check box and provide new address on reverse side

ABDIAS MORANCASTANEDA

Account number: 987997484

You are paying by AutoPay

Pay by phone: \*PAY(\*729) Pay online: t-mobile.com/pay

Amount enclosed





Free stuff & exclusive perks

more—just for being a customer. Great deals on food, gas, entertainment and



Check out the latest perks in the T Life app.

Go to T-Mobile Tuesdays in the T Life app for details.

