



Go paperless at www.sce.com/ebilling. It's fast, easy and secure.

For billing and service inquiries
1-800-239-2685
www.sce.com

Your electricity bill

LEMUS, NERI / Page 1 of 8

Customer Account
700499343819


Date bill prepared
08/16/24

Amount due \$62.13

16818 DOWNEY AVE APT 39
PARAMOUNT, CA 90723-5637

PAST DUE

Your account summary

Previous Balance	\$45.99
Payment Received 07/23/24	-\$20.00
Payment Received 08/06/24	-\$15.00
Past due amount	\$10.99
Your new charges	\$51.14
 Total amount you owe	\$62.13

Your bill includes a past due balance. To avoid disconnection of your utility service, please pay the past due amount of \$10.99 on or before 09/05/24. If you are not able to pay your bill, call SCE at 1-800-950-2356 to discuss how we can help. You may qualify for bill payment options, including a 12-month payment plan, and financial programs available to assist you such as SCE's CARE and FERA programs, that can help to reduce your bill. We can also connect you with community agencies that can provide additional assistance to you, and you may also qualify for SCE's Energy Savings Assistance (ESA) program which is an energy efficiency program for income-qualified residential customers. To pay in person, call 1-800-747-8908 for locations.

Summary of your billing detail

Service account	Service address	Billing period	Your rate	New charges
8003691863	16818 DOWNEY AVE APT 39 PARAMOUNT, CA	07/16/24 to 08/13/24	TOUD-5-8PM-CARE (SCE)	\$17.96
8003691863	16818 DOWNEY AVE APT 39 PARAMOUNT, CA	07/16/24 to 08/13/24	TOU-D-5	\$33.18
				\$51.14

Please return the payment stub below with your payment and make your check payable to Southern California Edison.
If you want to pay in person, call 1-800-747-8908 for locations, or you can pay online at www.sce.com.

(14-574) Tear here

Tear here



Customer account 700499343819
Please write this number on the memo line
of your check. Make your check payable to
Southern California Edison.

Past due charges - pay by 09/05/24	\$10.99
New charges - pay by 09/05/24	\$51.14
Total amount you owe	\$62.13

Amount enclosed

\$

STMT 08162024 P1

LEMUS, NERI
16818 DOWNEY AVE APT 39
PARAMOUNT CA 90723-5637

P.O. BOX 600
ROSEMEAD, CA 91771-0002

700499343819 0000656 000001099000005114000006213

Ways to contact us

Customer service numbers

General Services (U.S. & Canada)	1-800-655-4555
Payments, Extensions or Payment Options	1-800-950-2356
Emergency Services & Outages	1-800-611-1911
California Alternate Rates for Energy (CARE)	1-800-447-6620
Energy Theft Hotline	1-800-227-3901
Hearing & Speech Impaired (TTY)	1-800-352-8580

Relay calls accepted

Request a large print bill 1-800-655-4555

Multicultural services

Cambodian / ខ្មែរ	1-800-843-1309
Chinese / 中文	1-800-843-8343
Korean / 한국어	1-800-628-3061
Vietnamese / Tiếng Việt	1-800-327-3031
Spanish / Español	1-800-441-2233

Correspondence:

Southern California Edison
P.O. Box 6400
Rancho Cucamonga, CA
91729-6400

www.sce.com

Important information

What are my options for paying my bill?

On-line	Pay one-time or recurring on www.sce.com/bill
Mail-in	Check or Money order
In Person	Authorized payment locations 1-800-747-8908
Phone	QuickCheck 1-800-950-2356
	Debit & credit card 1-833-425-1440
Other	PayPal, Venmo, Apple Pay and Google Pay

Electronic check processing

Your check payment will be processed as a one-time Electronic Fund Transfer (EFT). With EFTs, funds may be withdrawn from your account the day we receive your payment. Your check will not be returned, but will appear on your financial statement.

Rates and applicable rules: Available at www.sce.com or upon request.

Past due bills

When is my bill past due? It is past due 20 days after the preparation date, which was 08/16/24.

- Reconnecting service that has been disconnected requires a Service Connection payment (non-residential only).
- Unable to pay: If payment arrangements were not extended to you by SCE pursuant to SCE's filed tariffs, you may contact the California Public Utilities Commission.
- For safety reasons, if service is disconnected, please ensure any sensitive or potentially hazardous equipment is unplugged on the day of reconnection. For additional home safety tips, visit www.sce.com/safety or call SCE at 1-800-655-4555.

What is the Late Payment Charge (LPC)?

0.6% will be applied to the total unpaid balance if payment is not received by the due date on this bill (except for CARE and state agency accounts).

What is a rotating outage?

Rotating outages are controlled electrical outages used to avoid widespread or uncontrolled blackouts. Your Rotating Outage Group number is located on page 1, upper left, of your SCE bill. Your rotating outage group number may change at any time. For more information, visit www.sce.com/rotating outage.

What is the Power Charge Indifference Adjustment (PCIA)?

The PCIA is a charge to ensure that both SCE customers and those who have left SCE service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by SCE on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources.

Disputed bills

If you believe there is an error on your bill or have a question about your service, please call Southern California Edison (SCE) customer support at 1-800-655-4555. If you are not satisfied with SCE's response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/complaints/. The CPUC's Consumer Affairs Branch (CAB) handles billing and service complaints and can be reached by:

Telephone 1-800-649-7570 (8:30 AM - 4:30 PM, Monday - Friday)

Mail CPUC, Consumer Affairs Branch, 505 Van Ness Ave., Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, contact the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial 711 or one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

Type of Call	English	Spanish
TTY/VCO/HCO to Voice	1-800-735-2929	1-800-855-3000
Voice to TTY/VCO/HCO	1-800-735-2922	1-800-855-3000
Speech-to-Speech Relay	1-800-854-7784	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC regarding the accuracy of your bill, contact CAB for assistance. If your case meets the eligibility criteria, CAB will instruct you on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is reviewed to keep your service turned on.

Definitions

- Baseline Credit:** The baseline credit provides reduced electricity rates on electricity used up to the baseline allocation for the region that you live in.
- CA Climate Credit:** Credit from state effort to fight climate change. Applied monthly to eligible businesses and semi-annually to residents.
- Wildfire Fund Charge:** Supports the California Wildfire Fund which covers costs associated with catastrophic wildfires, including payment of bonds issued by the California Department of Water Resources (DWR)
- Public Purpose Programs Charge:** Funds state-mandated programs for low income discounts, energy efficiency, renewable energy and R&D.
- SCE Generation:** For recovering energy procurement and generation costs for that portion of your energy provided by SCE.

To change your contact information or enroll in SCE's payment option, complete the form below and return it in the enclosed envelope.

Change of mailing address: 700499343819

STREET#	STREET NAME	APARTMENT #
CITY	STATE	ZIP CODE
TELEPHONE #	E-MAIL ADDRESS	

Direct Payment (Automatic Debit) Enrollment: 700499343819

I hereby authorize SCE and my financial institution to automatically deduct my monthly payment from the checking account as shown on my enclosed check, ten calendar days after my bill is mailed.

Signature _____ Date _____

To change your checking account information or to be removed from the Direct Payment program please call SCE at 1-800-655-4555.

Energy Assistance Fund (EAF): I want to help people pay their energy bill through EAF. For info visit www.sce.com/eaf or call (800) 205-8596.

Add this amount for EAF \$ _____

Select one box only and sign below for EAF:

☐

Every
Month

☐

One Month
only

Things you should know

Fixed Recovery Charge

SCE has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires. Your bill for electric service includes a Fixed Recovery Charge that has been approved by the CPUC to repay those bonds. The right to recover the Fixed Recovery Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to SCE. SCE is collecting the Fixed Recovery Charge on behalf of the Special Purpose Entity.

Stay in Control

If you're behind on payments, enrolled in a payment plan, or facing disconnection, we offer options and energy management solutions to help you stay in control of your bill and costs. Learn more at www.sce.com/billsupport.

SCE's APA Locations Are Changing August 16, 2024

Beginning on August 16, 2024, Western Union will be SCE's new Authorized Payment Agency (APA) for in-person payments (no fees charged). Only cash payments will be accepted. Locations other than Western Union will charge a fee for SCE payments.*

Visit sce.com/apa to find an APA near you or review the requirements for APA payments. We offer other payment options, including debit and credit card payment, at sce.com/billpay.

**Federal requirements apply for identification on large value transactions..*

Service account 8003691863 POD-ID
 Service address 16818 DOWNEY AVE APT 101760940002171142
 39
 PARAMOUNT, CA 90723
 Rotating outage Group A049

DELIVERY
SOUTHERN CALIFORNIA EDISON
 delivers your electricity

Your cost varies by time of day



Summer cost periods (Jun 01-Sep 30)

	Weekdays	Weekends & Holidays
On peak	5pm - 8pm	
Mid peak		5pm - 8pm
Off peak	12am - 5pm 8pm - 12am	12am - 5pm 8pm - 12am



Usage



Avg. cost



Total cost

On peak	28 kWh	x \$0.31929	=	\$8.94
Mid peak	9 kWh	x \$0.31889	=	\$2.87
Off peak	173 kWh	x \$0.27173	=	\$47.01
	210 kWh			\$58.82 Energy Charges
				-\$40.86 Other credits/charges
				\$17.96 Total

Costs are rounded and include delivery and generation charges only. During season or price changes, averages are used. To view all charges and credits and to calculate your bill, refer to Details of your new charges.

Your past and current electricity usage

For meter 222012-631394 from 07/16/24 to 08/13/24
 Total electricity you used this month in kWh

210

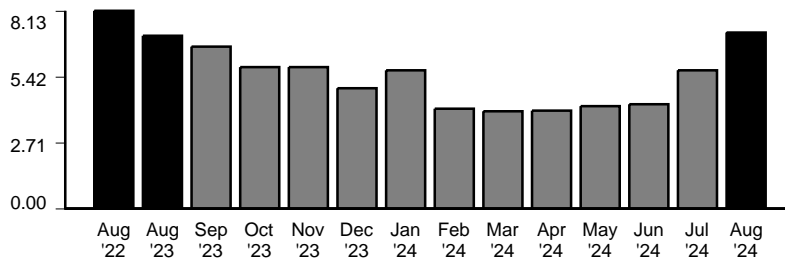
Your next billing cycle will end on or about 09/12/24.

Your daily average electricity usage (kWh)

2 Years ago: 8.13

Last year: 7.13

This year: 7.24



Details of your new charges

Your rate: TOUD-5-8PM-CARE (SCE)

Billing period: 07/16/24 to 08/13/24 (29 days)

Delivery charges - Cost to deliver your electricity

Basic charge	29 days x \$0.02400	\$0.70
Baseline credit	210 kWh x -\$0.09592	-\$20.14
Energy-Summer		
On peak	28 kWh x \$0.31941	\$8.94
Mid peak	9 kWh x \$0.31941	\$2.87

(Continued on next page)



An EDISON INTERNATIONAL® Company

Details of your new charges (continued)

Off peak	173 kWh x \$0.27175	\$47.01	
CARE discount		-\$19.75	
CCA cost responsibility surcharge			
PCIA	210 kWh x -\$0.01331	-\$2.80	<i>Your Delivery charges include:</i> <ul style="list-style-type: none">• \$3.99 transmission charges• \$30.48 distribution charges• \$0.01 nuclear decommissioning charges• \$2.34 public purpose programs charge• \$2.35 new system generation charge
CTC	210 kWh x -\$0.00039	-\$0.08	
Other charges or credits			
Generation Municipal Surcharge		\$0.27	
Subtotal of your new charges		\$17.02	
Paramount UUT	\$17.02 x 5.50000%	\$0.94	
Your new charges		\$17.96	
			<i>Your overall energy charges include:</i> <ul style="list-style-type: none">• \$0.18 franchise fees
			<i>Additional information:</i> <ul style="list-style-type: none">• Service voltage: 240 volts• Generation Municipal Surcharge (GMS) factor: 0.009261• 2018 Vintage CRS

Rate Identification Number - RIN



USCA-SCXX-0500-0000

In the future, you might use the Rate Identification Number (RIN) to program smart devices like smart thermostats, EV chargers, or energy management systems once the manufacturer has enabled its use. Once these smart device features are available, simply scan the QR code using the smart device app for setup. To learn more, visit sce.com/helpcenter/rin.

Service account 8003691863 POD-ID
 Service address 16818 DOWNEY AVE APT 101760940002171142
 39
 PARAMOUNT, CA 90723
 Rotating outage Group A049

SUPPLY/GENERATION
CLEAN POWER ALLIANCE
 supplies your electricity

Details of your new charges

CLEAN POWER ALLIANCE

Your rate: TOU-D-5

Service Account: 8003691863

Billing period: 07/16/24 to 08/13/24 (29 days)

Generation Charges

Clean Power - On-Peak - Summer	27.53 kWh @ 0.42853	\$11.80
Clean Power - Mid-Peak - Summer	9.11 kWh @ 0.24002	\$2.19
Clean Power - Off-Peak - Summer	173.18 kWh @ 0.10045	\$17.40
Utility Users Tax		\$1.73
Energy Surcharge		\$0.06

Sub-Total of CPA Generation Charges	\$33.18
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Your New Charges	\$33.18
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Rate Identification Number - RIN



USCA-XXCP-0115-0000

This RIN may help program smart devices. Learn more at energy.ca.gov.

Things you should know

New CPA rates

CPA implemented new rates July 1, 2024, as approved by our Board of Directors in its annual rate setting process. Rates are determined based on the costs of providing clean energy to our customers. CPA offers competitive rates for each of our three energy options. Compare rates by using CPA's online bill calculator at CleanPowerAlliance.org/rateoptions. You can change your energy option at any time. CPA offers cost-saving programs to our customers. Learn more at CleanPowerAlliance.org/cpabillhelp or contact customer service for assistance at 888-585-3788.

Financial rebates available for installing solar storage

The Sun Storage Rebate Program offers residential customers financial rebates when they install an eligible solar battery storage system in their home. Learn more about eligibility and how you can maximize your solar investment at www.CleanPowerAlliance.org/sunstoragerebate.

CPA's Privacy Policy

Clean Power Alliance's privacy policy is available at www.CleanPowerAlliance.org/privacy-policy.

Customer *Connection*

Please visit us at www.sce.com

Public Safety Power Shutoffs

- It is a tool of last resort to mitigate wildfire risk during dangerous fire weather conditions. We recognize these outages are difficult for our customers.
- We continue to reduce the size, frequency and duration of PSPS events.
- It will have to remain available as a tool to mitigate wildfire risk during severe weather and high fire potential index events.

We urge customers to update their contact information and sign up for PSPS alerts at: www.sce.com/outage. To learn more about Public Safety Power Shutoffs, visit: www.sce.com/psps.

Be Prepared for Outage Emergencies

If your home or business is located in an area designated as a Tier 2 or Tier 3 high fire risk zone, you may want to consider adding a power station or a portable generator to your emergency preparedness plans. These devices may provide backup power for your personal electronics such as a cell phone, computer, or other important household appliances such as refrigerators, lighting, garage door opener and medical devices which helps you to be more prepared for an outage or other emergency. Rebates are available for the purchase of qualifying products.

Watch our backup power educational videos, learn more about available solutions and apply for rebates in the SCE Marketplace at www.sce.com/rebates.

To learn more about the process and method the California Public Utilities Commission used to determine High Fire Threat District maps, visit:

www.cpuc.ca.gov/industries-and-topics/wildfires/fire-threat-maps-and-fire-safety-rulemaking

Budget Your Electricity Bill with the Budget Billing Plan (was Level Pay Plan)

Are your electric bills higher in the summer? Do these higher bills stretch your budget? Sign up for SCE's Budget Billing Plan (BBP), which allows you to spread high summer and/or winter bills over an entire year in eleven (11) equal monthly payments (on the 12th month, you will receive a settlement bill showing either a payment due or a credit balance).

To learn more visit www.sce.com/residential/assistance.

If you'd like to enroll, please call 1-800-434-2365. BBP is based on eligibility and some restrictions may apply. Once enrolled, you must pay your bills monthly by the due date to remain eligible for the program.

Get Help If You Use Medical Equipment

If you or someone in your household requires the regular use of electrically powered medical equipment and devices, you may be eligible for our Medical Baseline Allowance Program (MBL).

The program provides an additional allotment of 16.5-kilowatt hours (kWh) of electricity per day on your monthly bill. MBL can help offset the cost of operating the medical equipment and prioritizes your household to get critical alerts and notifications if outages occur, including Public Safety Power Shutoffs.

To apply, you will need the signature of a medical professional.* If you submit an online application, you can enter your medical professional's email address, and we will contact them for an electronic signature approval. Please notify your medical professional that they will receive an email communication from SCE.

To learn more about eligibility requirements or if you have questions about medical equipment or criteria, visit www.sce.com/mb1. MBL application forms are available upon request in various languages and alternative formats, such as large print and braille.

NOTE: We will evaluate the eligibility of the device on your application if it is not listed on www.sce.com/mb1. Medical devices used for therapy but not medically required for sustaining life do not qualify for this program.

* Includes Medical Doctor (MD), Doctor of Osteopathy (DO), Physician Assistant (PA) or Nurse Practitioner (NP).

Support for Customers Affected by a Major Disaster

If you or someone you know has been affected by a disaster for which a state of emergency has been declared, please visit www.sce.com/disastersupport for information about consumer protections, programs and services SCE has available.

Proposition 65 Warnings



WARNING: The Safe Drinking Water and Toxic Enforcement Act of 1986, commonly referred to as Proposition 65, requires the governor to publish a list of chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. It also requires California businesses to warn the public of potential exposures to these chemicals that result from their operations.

Providing safe and reliable service to all of our customers is a top priority for Southern California Edison and we want you to be aware of these chemicals so that you can reduce exposure to chemicals associated with electricity generation and distribution. We handle all equipment and materials at our sites carefully for your good health as well as ours. However, if you are at or near our facilities and work sites, you can be exposed to the following chemicals on the state's Proposition 65 list. Reduce, limit, or avoid activities at and near the sources of exposure described below. For more information go to:

www.P65Warnings.ca.gov

1. **Diesel Generation** : Diesel Exhaust: SCE uses diesel-fueled emergency generators during emergencies and other times to help minimize the interruption of our customers' supply of electricity. The generators are used at some SCE facilities like substations and service centers, and at locations where repairs are made to the electrical system. SCE also uses diesel as the primary fuel for electricity generation on Catalina Island and in many service vehicles used throughout our service territory. Diesel engines produce exhaust as a by-product of the combustion of diesel fuel. Breathing diesel engine exhaust exposes you to chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. You should avoid breathing diesel fumes whenever possible.

2. **Wooden Utility Poles** : SCE uses wooden poles that have been treated with chemical preservatives. These chemicals include pentachlorophenol, which is known to the State of California to cause cancer, and petroleum products such as diesel fuel, which contains chemicals including toluene and benzene that are known to the State of California to cause cancer and birth defects or other reproductive harm. If you come into contact with a wooden utility pole or the dust, debris, soil surrounding the pole, or water runoff that may contain dust, debris, and soil previously in contact with the pole, you could be exposed to these chemicals. Avoid contact with wooden utility poles and the dust, debris, soil surrounding the poles, or water runoff that may contain dust, debris, soil surrounding the poles, or water runoff that may contain dust, debris, and soil previously in contact with the poles.

3. **Painted Structures** : SCE utilizes metal and wood structures and equipment that may have been coated with paints containing chemicals, such as lead-based paint, that are known to the State of California to cause cancer and birth defects or other reproductive harm. When the paint on these structures deteriorates, flakes of paint can impact the soil adjacent to the structure. To avoid exposure, you should avoid contact with any paint flakes or soil near any structure with deteriorating paint.

Los usuarios con acceso al Internet podran leer y descargar esta notificacion en espanol en el sitio Web de SCE:

www.sce.com/avisos

Safe Portable Generator Hook-Up

Connecting a portable generator to your home's electrical wiring is dangerous and can cause serious injuries or electrocution.

Do not hook up a generator directly to an electrical panel. The safe way is to plug the electrical equipment into a portable generator using a properly sized extension cord approved by Underwriters Laboratories (UL).

If your needs require a generator to be wired directly to your home's electrical system, California state law mandates that you notify us. We also recommend that you enlist the service of a qualified electrician to perform the task.

For additional safety information visit:

www.sce.com/generator

Connect With Us

Get energy-saving tips, safety and outage updates, and much more.



www.facebook.com/sce



www.twitter.com/sce



www.instagram.com/sce