



P.O. Box 15284  
Wilmington, DE 19850

MARVIN R HERNANDEZ  
VERONICA M HERNANDEZ  
21030 GRESHAM ST APT 1110  
CANOGA PARK, CA 91304-1728

Customer service information

- Customer service: 1.800.432.1000
- En Español: 1.800.688.6086
- bankofamerica.com
- Bank of America, N.A.  
P.O. Box 25118  
Tampa, FL 33622-5118

Your Adv Plus Banking

for March 15, 2024 to April 15, 2024

Account number: 3250 8729 8947

MARVIN R HERNANDEZ    VERONICA M HERNANDEZ

Account summary

Beginning balance on March 15, 2024	\$10.60
Deposits and other additions	5,555.28
Withdrawals and other subtractions	-5,555.24
Checks	-0.00
Service fees	-0.00
Ending balance on April 15, 2024	\$10.64

Can you spot a scam?

Be aware of these common red flags:



Contacted unexpectedly and asked for sensitive information



Pressured to act immediately



Asked to provide codes or click links to verify information



Share these tips with friends and family so they can help protect themselves  
Scan this code or visit [bofa.com/HelpProtectYourself](https://bofa.com/HelpProtectYourself) to see trending scams

When you use the QRC feature certain information is collected from your mobile device for business purposes.

SSM-02-23-0079.B | 5449173

## IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

**How to Contact Us** - You may call us at the telephone number listed on the front of this statement.

**Updating your contact information** - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

**Deposit agreement** - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

**Electronic transfers: In case of errors or questions about your electronic transfers** - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

**Reporting other problems** - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

**Direct deposits** - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

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Equal Housing Lender

Deposits and other additions

Date	Description	Amount
03/18/24	BKOFAMERICA ATM 03/18 #000009942 DEPOSIT CHATSWORTH INDUSTR CHATSWORTH CA	400.00
03/19/24	BKOFAMERICA ATM 03/19 #000005340 DEPOSIT ROSCOE-WINNETKA WINNETKA CA	200.00
03/25/24	SSA TREAS 310 DES:XXSOC SEC ID:XXXXXXXXXA SSA INDN:MARVIN R CO ID:9101036669 PPD	74.00
03/26/24	SSI TREAS 310 DES:XXSUPP SEC ID:XXXXXXXXXX SSI INDN:MARVIN R HERNANDEZ MAR CO ID:9101736134 PPD	3,801.96
04/01/24	SSI TREAS 310 DES:XXSUPP SEC ID:XXXXXXXXXX SSI INDN:MARVIN R HERNANDEZ MAR CO ID:9101736121 PPD	324.32
04/01/24	Zelle payment from HORI A E LEMUS MELCHOR Conf# 99aeplzI2	15.00
04/01/24	Zelle payment from EVELYN SOLARES GALINDO Conf# f9r2c6wpd	15.00
04/01/24	Zelle payment from IRIS MENDEZ BRAN Conf# ir36pfv9w	15.00
04/03/24	SSA TREAS 310 DES:XXSOC SEC ID:XXXXXXXXXA SSA INDN:MARVIN R CO ID:9031736026 PPD	710.00

Total deposits and other additions \$5,555.28

Withdrawals and other subtractions

Date	Description	Amount
03/18/24	BKOFAMERICA ATM 03/18 #000009943 WITHDRWL CHATSWORTH INDUSTR CHATSWORTH CA	-40.00
03/19/24	CHECKCARD 0318 CONTRACTORS STATE LICEN 818-3735509 CA 24755424079150790697864	-349.50
03/19/24	AMERICO INS CO'S DES:RETRY PYMT ID:100000023509896 INDN:VERONICA DONISDE HER CO ID:9350810610 PPD	-68.88
03/25/24	CHECKCARD 0325 ARCO #42451 AM CHATSWORTH CA	-80.35
03/25/24	SUPER KING MKT 03/25 #000322979 PURCHASE SUPER KING MKT #5 NORTHRIDGE CA	-58.36
03/26/24	CA TLR cash withdrawal from CHK 8947	-3,600.00
03/26/24	CHECKCARD 0326 TARGET T-0299 Northridge CA	-15.32
03/28/24	CHECKCARD 0326 DOMINO'S 7796 CANOGA PARK CA 24445004087500530738186	-21.99

continued on the next page

¿Estados de cuenta en español?  
¡Podemos hacerlos para usted!

Llame al **800.688.6086** o visite  
su centro financiero más cercano.  
Se aplican exclusiones. No se encuentra disponible para cuentas  
Comerciales, Merrill, Private Bank y Pequeñas Empresas.

Statements in Spanish?  
We can do that for you!

Call **800.432.1000**, or visit  
your nearest financial center.  
Exclusions apply. Not available for Commercial, Merrill,  
Private Bank and Small Business accounts.

**Withdrawals and other subtractions - continued**

Date	Description	Amount
03/29/24	CHECKCARD 0327 LOS RUIZENORES SYLMAR CA 24687204088030022351597	-38.52
03/29/24	CHECKCARD 0328 GUATEMALTECA BAKERY VAN NUYS CA 24431064089091920000476	-42.26
04/01/24	CHECKCARD 0330 PORTO'S BAKERY NORTHRI GLENDALE CA 24941684091400281002266	-16.75
04/01/24	CHECKCARD 0330 PORTO'S BAKERY NORTHRI GLENDALE CA 24941684091400281012893	-21.52
04/01/24	CHECKCARD 0329 NORTHRIDGE ICE CREAM IN NORTHRIDGE CA 24493984090207192200278	-69.96
04/02/24	CHECKCARD 0401 Capital One Card Pymt D 800-9557070 VA 24906414092197002637024	-61.00
04/02/24	CHECKCARD 0402 ARCO #42451 AM CHATSWORTH CA	-81.34
04/04/24	CHECKCARD 0402 PORTO'S BAKERY NORTHRI GLENDALE CA 24941684094400285007086	-28.92
04/04/24	CHECKCARD 0402 ISLAND PACIFIC SUPE CANOGA PARK CA 24129424094100000786551	-12.81
04/04/24	CHECKCARD 0402 ISLAND PACIFIC SUPE CANOGA PARK CA 24129424094100000790215	-11.55
04/04/24	CHECKCARD 0403 EGG CANOGA 818-8358313 CA 24540454095010700580302	-21.56
04/05/24	CHECKCARD 0403 PORTO'S BAKERY NORTHRI GLENDALE CA 24941684095400286001483	-16.20
04/05/24	CHECKCARD 0404 SQ *LUNCHSTOP AIRPORT C LOS ANGELES CA 24692164095102684571919	-53.20
04/05/24	Zelle payment to Ruben Aguirre Conf# wfcwc6cwi	-80.00
04/05/24	VALLARTA 8201 04/05 #000234690 PURCHASE VALLARTA 8201 TO CANOGA PARK CA	-20.52
04/08/24	CHECKCARD 0405 CITY OF LA DWP 800-432-5397 CA 24493984096026765078570	-250.00
04/08/24	CHECKCARD 0406 ARCO #42451 AM CHATSWORTH CA	-33.32
04/08/24	Zelle payment to Lesly Tripa Conf# t04n1k3ww	-200.00
04/09/24	SENIOR LIFE INSU DES:PREMIUM ID:001SL00533826 INDN:MARVIN R HERNANDEZ CO ID:1581097892 PPD	-88.05
04/09/24	AMERICO INS CO'S DES:INS PMT ID:100000023921260 INDN:VERONICA DONISDE HER CO ID:9350810610 PPD	-68.88
04/09/24	Legacy Assurance DES:LGA PMNT ID:000497122 INDN:MARVIN HERNANDEZ CO ID:1208590929 PPD	-4.00
04/10/24	CHECKCARD 0408 VALLARTA VFE 112 CANOGA PARK CA 24489934100500675798837	-3.16
04/11/24	CHECKCARD 0409 PORTO'S BAKERY NORTHRI GLENDALE CA 24941684101400283001108	-28.87
04/12/24	CHECKCARD 0411 GUATEMALTECA BAKERY VAN NUYS CA 24431064103091928000520	-15.11
04/12/24	CHECKCARD 0411 AMAZING SIAM CHATSWORTH CA 24786714102900011500141	-24.58
04/15/24	CHECKCARD 0413 PORTO'S BAKERY NORTHRI GLENDALE CA 24941684105400289002155	-28.76

**Total withdrawals and other subtractions****-\$5,555.24**

Braille and Large Print Request - You can request a copy of this statement in Braille or Large Print by calling 800.432.1000 or going to [bankofamerica.com](https://bankofamerica.com) and enter Visually Impaired Access from the home page.