



P.O. Box 15284
Wilmington, DE 19850

MARVIN R HERNANDEZ
VERONICA M HERNANDEZ
21030 GRESHAM ST APT 1110
CANOGA PARK, CA 91304-1728

Customer service information

- Customer service: 1.800.432.1000
- En Español: 1.800.688.6086
- bankofamerica.com
- Bank of America, N.A.
P.O. Box 25118
Tampa, FL 33622-5118

Please see the **Important Messages - Please Read** section of your statement for important details that could impact you.

Your Adv Plus Banking

for February 14, 2024 to March 14, 2024

Account number: 3250 8729 8947

MARVIN R HERNANDEZ VERONICA M HERNANDEZ

Account summary

Beginning balance on February 14, 2024	\$1,034.95
Deposits and other additions	1,757.32
Withdrawals and other subtractions	-2,781.67
Checks	-0.00
Service fees	-0.00
Ending balance on March 14, 2024	\$10.60



Important information about payment scams

We will never...

- call and ask you to send money using Zelle® to yourself or anyone else.
- contact you via phone or text to ask for a security code.
- reach out to you and ask you to send money or provide a code. If someone unfamiliar to you does this, it's likely a scam.

Treat Zelle® payments like cash – once you send money, you're unlikely to get it back.

Learn more about trending scams at bofa.com/helpprotectyourself

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SSM-09-23-0692.A | 6039180

IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

How to Contact Us - You may call us at the telephone number listed on the front of this statement.

Updating your contact information - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

Deposit agreement - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

Electronic transfers: In case of errors or questions about your electronic transfers - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

Reporting other problems - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

Direct deposits - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

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Deposits and other additions

Date	Description	Amount
02/20/24	Zelle payment from EVELYN SOLARES GALINDO Conf# cabcw2lb8	55.00
02/20/24	Zelle payment from MANUEL TUCHAN Conf# 99a9nfyrv	35.00
02/20/24	Zelle payment from HORI A E LEMUS MELCHOR Conf# 99a9nlhuk	20.00
02/26/24	BKOFAMERICA ATM 02/26 #000002296 DEPOSIT ROSCOE-WINNETKA WINNETKA CA	300.00
03/01/24	SSA TREAS 310 DES:XXSOC SEC ID:XXXXXXXXXA SSA INDN:MARVIN R CO ID:9031736026 PPD	673.00
03/01/24	SSI TREAS 310 DES:XXSUPP SEC ID:XXXXXXXXX SSI INDN:MARVIN R HERNANDEZ MAR CO ID:9101736121 PPD	324.32
03/04/24	Zelle payment from IRIS MENDEZ BRAN Conf# g7xp75llo	50.00
03/12/24	BKOFAMERICA ATM 03/12 #000004181 DEPOSIT ROSCOE-WINNETKA WINNETKA CA	300.00
Total deposits and other additions		\$1,757.32

Withdrawals and other subtractions

Date	Description	Amount
02/14/24	CHECKCARD 0213 ANCHOR GENERAL INSURANC 800-5426246 CA 24717054044260441465324	-524.20
02/16/24	CHECKCARD 0215 GUATEMALTECA BAKERY VAN NUYS CA 24431064047091926000265	-19.86
02/16/24	CHECKCARD 0215 CONTRACTORS STATE LICEN 818-3735509 CA 24755424047150478769364	-349.50
02/16/24	CHECKCARD 0215 SZECHUWAN GARDEN WEST HILLS CA 24755424047130472464113	-31.28
02/16/24	JONS MARKETPLA 02/16 #000773513 PURCHASE JONS MARKETPLACE WINNETKA CA	-6.08
02/16/24	SUPER KING MKT 02/16 #000922289 PURCHASE SUPER KING MKT #5 NORTHRIDGE CA	-70.00
02/20/24	CHECKCARD 0217 PORTO'S BAKERY NORTHRI GLENDALE CA 24941684049400281002400	-36.17
02/20/24	CHECKCARD 0218 DENNY'S #8723 NORTHRIDGE CA	-31.89
02/21/24	CHECKCARD 0220 GUATEMALTECA BAKERY VAN NUYS CA 24431064052091926000762	-17.17
02/21/24	GROCERY OUTLET 02/21 #000503264 PURCHASE GROCERY OUTLET CANOGA PARK CA	-4.36

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Introducing an improved mobile app experience

Managing your accounts with our Mobile Banking app¹ is easy, convenient and secure. And with a new simplified view that arranges your accounts by category, our mobile app makes it easy to help you stay confidently in control of your financial picture—all in one place.

Download the Mobile Banking app today
bankofamerica.com/mobilebanking



When you use the QRC feature, certain information is collected from your mobile device for business purposes.
¹ Mobile Banking requires that you download the Mobile Banking app and is only available for select mobile devices.
Message and data rates may apply.

Withdrawals and other subtractions - continued

Date	Description	Amount
02/23/24	CHECKCARD 0222 GUATEMALTECA BAKERY VAN NUYS CA 24431064054091920000311	-13.84
02/26/24	CHECKCARD 0223 PORTO'S BAKERY NORTHRI GLENDALE CA 24941684055400288009664	-20.03
02/26/24	CHECKCARD 0224 PORTO'S BAKERY NORTHRI GLENDALE CA 24941684056400289001347	-19.80
02/27/24	CHECKCARD 0226 EASYPAY FINANCE DUVERA VISTA CA 24755424058120586693042	-300.00
03/01/24	SUPER KING MKT 03/01 #000694344 PURCHASE SUPER KING MKT #5 NORTHRIDGE CA	-66.19
03/04/24	CHECKCARD 0302 PORTO'S BAKERY NORTHRI GLENDALE CA 24941684063400289002098	-53.34
03/04/24	CHECKCARD 0302 PORTO'S BAKERY NORTHRI GLENDALE CA 24941684063400289011883	-19.66
03/04/24	SUPER KING MKT 03/01 #000970006 PURCHASE SUPER KING MKT #5 NORTHRIDGE CA	-31.44
03/04/24	Zelle payment to Maria Ramirez Conf# yltwyc9je	-17.00
03/05/24	CHECKCARD 0303 DENNY'S #8723 NORTHRIDGE CA 24427334064710016646882	-31.89
03/05/24	CHECKCARD 0303 5737 EL POLLO LOCO NORTHRIDGE CA 24013394064000391447419	-21.33
03/05/24	BKOFAMERICA ATM 03/05 #000002343 WITHDRWL ROSCOE-WINNETKA WINNETKA CA	-530.00
03/05/24	COSTCO WHSE #0 03/05 #000169706 PURCHASE COSTCO WHSE #0437 NORTHRIDGE CA	-27.93
03/05/24	SUPER KING MKT 03/05 #000632948 PURCHASE SUPER KING MKT #5 NORTHRIDGE CA	-76.72
03/06/24	CHECKCARD 0304 MMS-OLIVE VIEW MED CTR SYLNAR CA 24943004065846381073303	-24.04
03/06/24	CHECKCARD 0304 POLLO CAMPERO R070 CANOGA PARK CA 24431054065091000355450	-33.40
03/07/24	CHECKCARD 0305 PORTO'S BAKERY NORTHRI GLENDALE CA 24941684066400282008313	-19.66
03/07/24	CHECKCARD 0306 99 CENTS ONLY STORES #4 NORTHRIDGE CA 24445004067000953469611	-32.23
03/08/24	CHECKCARD 0307 GUATEMALTECA BAKERY VAN NUYS CA 24431064068091928000341	-19.07
03/08/24	CHECKCARD 0307 MCDONALD'S M2319 OF CA NORTHRIDGE CA 24427334067740288560815	-8.07
03/11/24	CHECKCARD 0308 PORTO'S BAKERY NORTHRI GLENDALE CA 24941684069400286011047	-21.52
03/11/24	Legacy Assurance DES:LGA PMNT ID:000497122 INDN:MARVIN HERNANDEZ CO ID:1208590929 PPD	-4.00
03/13/24	CHECKCARD 0312 EASYPAY FINANCE DUVERA VISTA CA 24755424073120737240587	-300.00

Total withdrawals and other subtractions

-\$2,781.67

Braille and Large Print Request - You can request a copy of this statement in Braille or Large Print by calling 800.432.1000 or going to bankofamerica.com and enter Visually Impaired Access from the home page.

Important Messages - Please Read

We want to make sure you stay up-to-date on changes, reminders, and other important details that could impact you.

Starting May 17, statements sent in the mail will no longer include images of canceled checks – do not worry, you have options.

Your check images can be viewed online, and copies are available by request. All you need to do is log into Online Banking and select your account from the “Accounts Overview” page.

- Check images (up to 18 months) can be found under the “Activity” and “Statements and Documents” tabs.
- Check copies (up to 7 years) can be ordered from the “Information & Services” tab.

If you are not an Online Banking client, you can enroll at [bankofamerica.com](https://www.bankofamerica.com) or contact us for help.

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