



ACCOUNT NUMBER 171 506 5170 5
SERVICE FOR
CLAUDIA SANDOVAL
1325 W 97TH ST
LOS ANGELES CA 90044-1815

DATE MAILED Jan 16, 2024

Page 1 of 2

1-800-427-2200 English
1-800-342-4545 Español
1-800-252-0259 TTY

M-F, 7am-8pm Sat, 7am-6pm
24 Hour Emergency Services Available

socalgas.com



You are currently receiving the CARE discount. The discount now appears as a separate credit on your bill.

Account Summary

Amount of Last Bill		\$46.68
Payment Received	12/28/23	THANK YOU - 46.68
Current Charges		+ 34.62
Total Amount Due		\$34.62



This bill reflects modified gas charges due to a rate change.

Current Charges

Rate: GR - Residential Climate Zone: 1 Baseline Allowance: 50 Therms

Meter Number: 14234167 (Next scheduled read date Feb 9 2024) Cycle: 9

Billing Period	Days	Meter Number	Current Reading	Previous Reading	Difference	Billing x Factor	BTU x Factor	Total Therms
12/11/23 - 01/11/24	31	14234167	1844	1821	23	1.000	1.035	24

GAS CHARGES

Customer Charge	31 Days x \$.16438	Amount(\$)	5.10
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Gas Transportation (Details below) 24 Therms

Therms used	Baseline	24
Rate/Therm	\$.88683	
Charge	\$21.28	= 21.28

Gas Commodity	24 Therms x \$.53507	12.84
Transportation Charge Adj	24 Therms x \$.00027	-.01
CARE Program Discount		-7.84

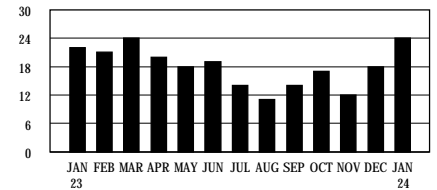
Total Gas Charges \$31.37

(Continued on next page)

DATE DUE Feb 5, 2024

AMOUNT DUE \$34.62

Gas Usage History (Total Therms used)



	Jan 23	Dec 23	Jan 24
Total Therms used	22	18	24
Daily average Therms	.7	.6	.8
Days in billing cycle	30	31	31

We can help you manage higher bills this season with energy-saving tips and tools, assistance programs, and more. Learn more at socalgas.com/ManageHigherBills

SoCalGas' gas commodity cost per therm for your billing period:

Jan. \$.49299 Dec. \$.55822

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)



Save Paper &
Postage
PAY ONLINE
socalgas.com

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171 506 5170 5

DATE DUE Feb 5, 2024

AMOUNT DUE \$34.62

Please enter amount enclosed.

\$

Write account number on check and make payable to SoCalGas.

CLAUDIA SANDOVAL
1325 W 97TH ST
LOS ANGELES CA 90044-1815

SoCalGas
PO BOX C
MONTEREY PARK CA 91756-5111

80 1715065170 00003462 54

1715065170 0000120657

CV 09 2817 0711 P



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DATE DUE AMOUNT DUE

Feb 5, 2024 \$34.62

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Request a large print bill:
1-877-238-0092

TAXES & FEES ON GAS CHARGES

		Amount(\$)
State Regulatory Fee	24 Therms x \$.00229	.05
CARE Public Purpose Surcharge	24 Therms x \$.07132	1.71
Los Angeles County Users Tax	\$33.13 x 4.50%	1.49
Total Taxes and Fees on Gas Charges		\$3.25
Total Current Charges		\$34.62

SoCalGas

Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-877-272-3303.

Closing your Gas Service - We require two (2) working days and access to the meter to close your gas service.

Information about Deposits - Non-Residential accounts only
Amount of Deposit - The amount of deposit required to establish or re-establish service credit is twice the estimated average periodic bill.

Return of Deposit/Interest on Deposit - This deposit, together with any interest due, less the amount of any unpaid bills, will normally be returned either on discontinuance of service or after the deposit has been held for twelve (12) consecutive months, during which time continuous gas service has been received and all bills for such service have been paid in accordance with the rules in effect and filed with the Public Utilities Commission of the State of California. No interest will be paid if the service is temporarily or permanently discontinued for non-payment of bills.

Billing Term Definitions

Baseline - Amount of gas billed at the lowest residential rate.

Billing Factor - Adjusts the amount of gas measured for differences in delivery pressure, altitude, and meter calibration.

BTU Factor - Adjusts the amount of gas measured to reflect the heating content of gas.

Climate Zone - Weather zone in which a customer lives. Colder zones receive more baseline allowance.

State Regulatory Fee - A fee used to fund the California Public Utilities Commission. Each customer's fee is determined by the number of therms used.

Gas Commodity Charge - Cost of gas purchased by SoCalGas on behalf of its customers.

Public Purpose Surcharge - Charge to fund Public Purpose Programs such as California Alternate Rates for Energy (CARE), Energy Savings Assistance Program (ESAP), energy efficiency and research and development. CARE customers pay a reduced surcharge which excludes CARE program costs.

Public Utilities Commission Notice - If you believe there is an error on your bill or have a question about your service, please call SoCalGas customer support at (800) 427-2200.

If you are not satisfied with SoCalGas response, submit a complaint to the California Public Utilities Commission (CPUC) by visiting www.cpuc.ca.gov/complaints/. Billing and service complaints are handled by the CPUC's Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco CA 94102, phone: 800-649-7570.

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial one of the numbers below to be routed to the California Relay Service provider in your preferred mode of communication.

California Relay Service Phone Numbers:

Type of Call	Language	Toll-Free 800 Number
TTY/VCO/HCO to Voice	English	1-800-735-2929
	Spanish	1-800-855-3000
Voice to TTY/VCO/HCO	English	1-800-735-2922
	Spanish	1-800-855-3000
From or to Speech-to-Speech	English & Spanish	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

Other Important Phone Numbers (

For the following, call

Monday - Friday, 8 a.m. - 5 p.m.:

粵語: 1-800-427-1420

한국어: 1-800-427-0471

國語: 1-800-427-1429

Tiếng Việt: 1-800-427-0478

Self Service Options available 24

hours a day, 7 days a week 1-800-772-5050

For information regarding payment arrangements, office locations, account balance, billing recap, duplicate bill, Residential Past Due Bill Forgiveness through the Arrearage Management Plan, and CARE applications for income qualified customers.

Contact 811 two days before digging to have utility-owned lines identified and marked. Visit socialgas.com/811 or dial 811.

Payment Options \$

Online: Register or sign into MyAccount at myaccount.socialgas.com.

Home banking: Pay through your banking institution.

Direct Debit: Print application at socialgas.com or call 1-800-427-2200 for an application by mail.

Pay by Phone: If already enrolled, call 1-800-427-2700 to authorize a payment.

By Mail: Mail your check or money order, along with the payment stub in the enclosed envelope.

Debit/Credit Card or Electronic Check: Accepts credit/debit cards, VISA, Mastercard, and Discover or Electronic Checking/Savings. A convenience fee is charged, contact BillMatrix at 1-800-232-6629 or visit socialgas.com/WaysToPay.

In Person: Visit socialgas.com/Locations.

SoCalGas Payment Locations

Authorized Payment Agencies - Call the Self Service Options number 1-800-772-5050 for the addresses of payment agencies in your area.

Company Offices - Business Hours: Monday - Friday 9am - 5pm

Alhambra, 333 E. Main St. Suite J
Anaheim, 716 S. State College Blvd.
Banning, 60 E. Ramsey St. #A
Commerce, 5708 E. Whittier Blvd.
Compton, 700 N. Long Beach Blvd.
Corona, 341 S. Lincoln Ave. #A
Covina, 932 N. Citrus Ave.
Delano, 1227 Jefferson St.
Dinuba, 239 E. Tulare St.
El Centro, 1111 W. Main St.
El Monte, 11912 Valley Blvd., Suite B
Fontana, 9781 Sierra Ave. #C
Glendale, 919 S. Central Ave. #B
Hanford, 420 N. 11th Ave. #105
Hemet, 280 E. Stetson Ave.

Hollywood, 1811 Hillhurst Ave.
Huntington Park, 5916 Pacific Blvd.
Indio, 45123 Towne Ave.
Inglewood, 3530 W. Century Blvd. Ste. 102
Lancaster, 2065 W. Avenue K
Lompoc, 128 S. "H" St.
Los Angeles, 3739 Crenshaw Blvd. #C
Los Angeles, 4619 S. Central Ave.
Los Angeles, 2522 N. Daly St.
Ontario, 962 N. Mountain Ave.
Oxnard, 1640 E. Gonzales Rd.
Pasadena, 1214 E. Green St. #102
Pomona, 196 E. 3rd St.
Porterville, 59 W. Thurman Ave.
Riverside, 7000 Indiana Ave. #105

San Bernardino, 1136 N. Mount Vernon Ave. #305
San Fernando, 444 S. Brand Blvd. Suite 101
San Luis Obispo, 2240 Emily St. Suite 140
San Pedro, 1851 N. Gaffey St. Suite A
Santa Ana, 738 S. Harbor Blvd.
Santa Barbara, 134 E. Victoria St.
Santa Fe Springs, 11516 Telegraph Rd.
Santa Maria, 550 E. Betteravia Rd. Suite B
South Gate, 3530 Tweedy Blvd.
Van Nuys, 6550 Van Nuys Blvd.
Visalia, 1305 E. Noble Ave.
Watts, 1665 E. 103rd St.
Wilmington, 929 N. Avalon Blvd.

Drop Box Location

Burbank, Public Service Department,
164 W. Magnolia Blvd.

SoCalGas: Delivering affordable, clean and increasingly renewable energy to more than 21 million Californians.